

Computer Security Alert Quick Response Card

If a message says the computer is infected, locked, or disabled and tells you to call a number, stop and follow this card.

STOP Do not click. Do not call. Do not authorize.	CLOSE Command + Option + Escape. Select Safari. Click Force Quit.	REOPEN Hold Shift while opening Safari.
CLEAR Safari, Settings, Privacy, Manage Website Data, Remove All.	CHECK Safari, Settings, Websites, Notifications. Remove unfamiliar sites.	VERIFY Call a trusted person before taking further action.

One rule to remember: If a message creates urgency and tells you to call someone, stop and verify first.